2020 BI-ANNUAL WORKFORCE STATISTICS REPORT

County Clerk Recorder

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TABLE OF CONTENTS

Departmental Diversity Policies and Efforts Questionnaire1
Workforce Comparative Analysis -Table 14
Job Categories Summary - Table 25
Personnel Actions Report: Hires/Rehires - Table 3.1
Personnel Actions Report: Terminations - Table 3.27
Personnel Actions Report: Promotions/Demotions - Table 3.3
Discrimination Complaints - Table 49

DIVERSITY POLICIES AND EFFORTS QUESTIONNAIRE

IF ANY QUESTION HAS A "NON-APPLICABLE" ANSWER, PLEASE EXPLAIN WHY.

(1) Please provide a brief description of the services and functions provided by your department.

The County Clerk/Recorder consists of two programs: Recorder, and Clerk.

The Recorder program provides recording of real estate documents; authorized and informational certified copies of birth, death, and marriage records; and public viewing services including copies of official records.

The Clerk program provides county residents with central registration and report filing for clerk functions as prescribed by state mandate including process servers, professional photocopiers, legal document assistance, and fictitious business names.

(2) Please describe your department's selection and hiring procedures and how they help ensure a workforce representative of Sacramento County. (Include, if applicable, hiring interview procedures & policies; internships; education & training opportunities; training & develop assignments, etc);

The department adheres to County policies and procedures and Civil Service Rules to select the best qualified person who is available. The determination of qualification is based upon competitive examination for the position.

The department provides opportunities for staff to train, cross-train and develop their skills to increase their potential as effective employees and to assure optimum performance.

(3) Please describe what recruiting and/or informational events your department has participated in and how they help to ensure a workforce representative of Sacramento County. (Include, if applicable, high school or college job fairs, high school or college programs, church events, or community events.

Department management and upper level supervisory staff are members of two trade associations: CA County Clerk and CA County Recorder. Job announcements are advertised through both associations via websites, and email groups that are accessible by members of every county within the state. The department participates in the annual job fair hosted by Sacramento County. (4) Please describe all websites your department advertises its job vacancies to help ensure a workforce representative of Sacramento County.

Some vacancies are advertised through both the CA County Clerk and CA County Recorder websites as well as the department intranet site. Exam notifications are available on the County website, and posted in the breakroom of our three locations. We may also advertise through:

- NeoGov
- Sac County Facebook and Twitter pages
- Sac County LinkedIn
- California Association of State and Counties (CSAC)
- California Association of Clerk and Election Officials (CACEO)
- County Recorders' Association of California (CRAC)
- Careers in Government
- Job Fairs we might attend during the recruitment period
- (5) Please describe your department's promotion and career advancement procedures designed to enable all employees to have an equal and fair opportunity to compete for and attain County Promotional opportunities. (Include, if applicable, mentoring, career development activities, etc.)

Examinations, both regular and promotional, are posted on the department job boards and vacant positions within the department are shared with all division chiefs who disseminate this information to their staff. In addition, we post flyers for promotional opportunities, along with notices from outside agencies on department bulletin boards.

(6) Please describe how the County's Equal Employment Opportunity program objectives are incorporated into your department's strategic and operational priorities.

While adhering to Civil Service rules and County policies and procedures, the department engages in a continuous effort to attract and retain qualified staff that reflects the demographics of the community. This is accomplished by sending employment and exam opportunity notices to other county Human Resource departments, notification through local newspaper ads, web notification through professional organizations. Additionally, we maintain informative websites, both internal and external to Sacramento County, which describe our department. These websites comply with County accessibility standards.

The department also uses the MySacCounty evaluation system which results in consistent and regular performance reviews. MySacCounty gives employees the opportunity to complete voluntary self-evaluations, receive vital feedback from supervisors throughout the year, and make comments on their completed evaluations. Successful performance reviews increase employee retention and encourage employee feedback on our programs, policies, and procedures and affords employees the opportunity to improve skills and advance within the department.

(7) Please describe your department's method to ensure its EEO activities and efforts result in service delivery across all sectors of the community (e.g. systems or processes for communication between County agencies and direct contact with community organizations, etc)

The department has addressed service delivery across all sections of the community, both internal and external, through the use of the Internet and Intranet. These sites include current and understandable information about our services in an accessible format. By offering translators in many different languages, including sign language, we can effectively reach more people.

(8) For complaints reported in Table 4, if there were any with a finding of *Violation of County Policy*, for each category of complaints (i.e. race, gender, age, etc.) please provide a description of the measures taken to prevent recurrences. Please <u>do not</u> provide specifics regarding the case(s), individual(s) involved, or corrective/disciplinary action taken.

There were no complaints with Violation of County Policy.

TABLE 1

WORKFORCE COMPARATIVE ANALYSIS

	Census Data	Workforce Composition					Workforce (Comp	osition	
	2010	C	County of S	Sacramen	to	County Clerk Recorder				
		201	4 (1)	201	9 (2)	201	5 Report (3)	202	2020 Report (4)	
ETHNICITY	%	#	%	#	%	#	%	#	%	
2 or More Races	4.4%	177	1.6%	318	2.8%	3	4.5%	5	7.7%	
American Indian/Alaskan Native	1.3%	122	1.1%	104	0.9%	2	3.0%	0	0.0%	
Asian	13.6%	1,543	14.3%	1,796	15.8%	10	15.2%	14	21.5%	
Black/African American	10.5%	1,313	12.2%	1,335	11.7%	7	10.6%	5	7.7%	
Hispanic/Latino	17.9%	1,593	14.8%	1,981	17.4%	12	18.2%	7	10.8%	
Native Hawaiian/Pacific Islander	1.0%	87	0.8%	120	1.1%	0	0.0%	0	0.0%	
White/Non-Hispanic	51.4%	5,923	55.1%	5,708	50.2%	32	48.5%	34	52.3%	
Total	100.0%	10,758	100.0%	11,362	100.0%	66	100.0%	65	100.0%	
Minority Representation	48.6%	4,835	44.9%	5,654	49.8%	34	51.5%	31	47.7%	
Female Representation	50.8%	5,571	51.8%	5,794	51.0%	53	80.3%	45	69.2%	

¹ Sacramento County Workforce as of pay period 26 ending 12/13/2014

² Sacramento County Workforce as of pay period 26 ending 12/21/2019

³ Employed by County of Sacramento as of pay period 26 ending 12/13/2014

⁴ Employed by County of Sacramento as of pay period 26 ending 12/21/2019

TABLE 2

JOB CATEGORIES COMPARISION

BETWEEN 2018 AND 2020 REPORTS

JOB			ority		ority		ority		nale		
Categories	EPORT:	2018*	nales 2020**	2018*	lles 2020**	2018*	otal 2020**	2018*	otal 2020**	-	2020**
<u>^</u>	#	2010	1	2010	1	3	2020	3	3		5
1. Officials/Administrators	# %			1 20.0%							
		40.0%	20.0%	20.0%	20.0%	60.0%	40.0%	60.0%	60.0%		100.0%
2. Professionals	#	3	2	1	1	4	3	4	4	-	6
	%	50.0%	33.3%	16.7%	16.7%	66.7%	50.0%	66.7%	66.7%		100.0%
3. Technicians	#	0	0	4	3	4	3	0	0	4	3
5. recinicians	%	0.0%	0.0%	100.0%	100.0%	100.0%	100.0%	0.0%	0.0%	5 100.0% 6 100.0% 4 100.0% 51 100.0% 66	100.0%
4. Protective Services	#										
4. FIOLECLIVE Services	%										
5. Para-Professionals	#										
5. Para-Professionais	%										
6. Office/Clerical Workers	#	16	17	6	6	22	23	38	38	51	51
	%	31.4%	33.3%	11.8%	11.8%	43.1%	45.1%	74.5%	74.5%	100.0%	100.0%
7. Skilled Craft Workers	#									100.0%	
7. Skilled Clait Workers	%										
8. Service Maintenance	#										
	%										
Total	#	21	20	12	11	33	31	45	45	66	65
TOLAI	%	31.8%	30.8%	18.2%	16.9%	50.0%	47.7%	68.2%	69.2%	Emplo 2018* 5 100.0% 6 100.0% 4 100.0% 51 100.0% 66	100.0%

TABLE 2

 * The numbers for the 2018 Report are taken from pay period 26, ending December 22, 2017

** The numbers for the 2020 Report are taken from pay period 26 ending December 21, 2019

TABLE 3.1

Personnel Actions Report

HIRES/RE-HIRES - Permanent Position Employees

(From 01/01/2018 to 12/31/2019)

NEW HIRES	FEMALE	%	MALE	%	TOTAL	%
White	7	38.9%	3	16.7%	10	55.6%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	3	16.7%	0	0.0%	3	16.7%
Black	1	5.6%	0	0.0%	1	5.6%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	1	5.6%	1	5.6%	2	11.1%
Hispanic	1	5.6%	1	5.6%	2	11.1%
TOTAL MINORITY HIRES	6	33.3%	2	11.1%	8	44.4%
TOTAL NEW HIRES	13	72.2%	5	27.8%	18	100.0%

NEW RE-HIRES	FEMALE	%	MALE	%	TOTAL	%
White	1	100.0%	0	0.0%	1	100.0%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	0	0.0%	0	0.0%
Black	0	0.0%	0	0.0%	0	0.0%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	0	0.0%	0	0.0%	0	0.0%
TOTAL MINORITY RE-HIRES	0	0.0%	0	0.0%	0	0.0%
TOTAL NEW RE-HIRES	1	100.0%	0	0.0%	1	100.0%

COMMENTS FOR TABLE 3.1

TABLE 3.2

Personnel Action Report

TERMINATIONS – Permanent Position Employees

(From 01/01/2018 to 12/31/2019)

TERMINATIONS	FEMALE	%	MALE	%	TOTAL	%
White	6	33.3%	3	16.7%	9	50.0%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	1	5.6%	0	0.0%	1	5.6%
Black	1	5.6%	1	5.6%	2	11.1%
Native Hawaiian/Pacific Islander	0	0.0%	1	5.6%	1	5.6%
2 or More Races	1	5.6%	0	0.0%	1	5.6%
Hispanic	3	16.7%	1	5.6%	4	22.2%
TOTAL MINORITY TERMINATIONS	6	33.3%	3	16.7%	9	50.0%
TOTAL TERMINATIONS	12	66.7%	6	33.3%	18	100.0%

REASON TERMINATED	Number	% of Total	# of Female	# of Minority
RETIRED OR DISABILITY RETIREMENT	11	61.1%	7	5
RESIGN OTHER EMPLOYMENT	1	5.6%	1	1
EMPLOYEE INITIATED / NO REASON GIVEN	2	11.1%	2	1
DECEASED	0	0.0%	0	0
LAID OFF/REDUCTION IN FORCE	0	0.0%	0	0
DISCIPLINARY, PENDING DISCIPLINE OR RELEASE FROM PROBATION	4	22.2%	2	2
AUTOMATIC RESIGNATION	0	0.0%	0	0
OTHER– Please list:	0	0.0%	0	0
Totals:	18	100%	12	9

COMMENTS FOR TABLE 3.2

TABLE 3.3

Personnel Action Report

PROMOTIONS/DEMOTIONS - Permanent Positions

(From 01/01/2018 to 12/31/2019)

PROMOTIONS	FEMALE	%	MALE	%	TOTAL	%
White	3	18.8%	7	43.8%	10	62.5%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	1	6.3%	1	6.3%	2	12.5%
Black	1	6.3%	0	0.0%	1	6.3%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	1	6.3%	2	12.5%	3	18.8%
TOTAL MINORITY PROMOTIONS	3	18.8%	3	18.8%	6	37.5%
TOTAL PROMOTIONS	6	37.5%	10	62.5%	16	100.0%

DEMOTIONS	FEMALE	%	MALE	%	TOTAL	%
White	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	0	0.0%	0	0.0%
Black	0	0.0%	0	0.0%	0	0.0%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	0	0.0%	1	100.0%	1	100.0%
TOTAL MINORITY DEMOTIONS	0	0.0%	1	100.0%	1	100.0%
TOTAL DEMOTIONS	0	0.0%	1	100.0%	1	100.0%

COMMENTS FOR TABLE 3.3

TABLE 4

Discrimination/Harassment Complaint Activity

(From 01/01/2018 to 12/31/2019)

The purpose of this section is to provide the Committee with an overview of the complaint activity in the department. Please supply information pertaining to the last 12 months if your department is reviewed annually or the last two years if your department is reviewed bi-annually.

		In Ho	use	-		Outside Inv	estigator		DFEH o	DFEH or EEOC On- Closed On- 2 2 2 2 2 2 2 2 2 2 3 2 4 2 5 2 6 2 7 2 7 2 8 2 9 2 9 2 10 2 10 2 11 2 12 2 13 2 14 2 15 2 16 2 17 2 18 2 19 2 10 2 10 2 10 2 11 2 12 2 13 2 14 2 15 2 16 2 17 2	
Complaint Types	Violation	No Violation	Insuff Evid	On-going	Violation	No Violation	Insuff Evid	On- going	Closed		Total Allegat.
Age											
Disability/Medical Condition/Genetic Information											
Marital Status											
Pregnancy											
Political Affiliation or Beliefs											
Race/Color/National Origin/Ancestry											
Religion											
Retaliation		А									1
Sex/Gender											
Sexual Orientation		А									1
TOTAL Allegations:		2									2

Note: Use an alpha to represent each complaint. *[County Clerk Recorder had 1 COMPLAINT]*

i.e. Employee Smith files a complaint involving Gender / Disability. You would place alpha A in columns Gender and Disability.

Employee Lopez files a complaint involving Religion / Race. You would place alpha B in columns Religion and Race

This information is collected for use by the Equal Employment Opportunity Advisory Committee to tabulate the County's total annual number of complaints.